



ODOO PAYMENT PROCESSING

# Frequently Asked Questions

Quick answers before your demo.

## Q1 Which Odoo versions are supported?

Bluemax Pay supports Odoo 15, 16, 17, and 18. We publish updates for each new version so you stay current.

## Q2 Is this available on Odoo.sh and self-hosted?

Yes. The module works on Odoo.sh and self-hosted Enterprise instances. Odoo Online (SaaS) has limitations for third-party Python modules.

## Q3 What does it cost?

The module itself is free. You pay standard merchant processing rates through your Bluemax Pay account, with no hidden fees or monthly minimums.

## Q4 How is this different from Stripe's Odoo plugin?

Stripe's plugin handles online payments but doesn't support card-present terminals inside Odoo POS. Bluemax Pay covers both, plus ACH, from a single provider.

## Q5 Do I need a developer to install it?

Basic setup takes about 30 minutes. We provide step-by-step guidance and free support through your first live transaction.

## Q6 Are you PCI compliant?

Yes. All card data is handled by Adyen's PCI Level 1 certified infrastructure. Sensitive data never touches your Odoo server.

**Book a free 20-minute demo. See it work inside your Odoo.**

No commitment. Personalized to your version and workflow. Free support through go-live.